



New Medical Policy & Guideline Updates Online!

If you would like to obtain a paper copy of the guidelines or criteria, please contact Health Services at 413.787.4000 or 800.842.4464, ext. 5027, or Provider Relations at 413.233.3313 or 800.842.4464 ext. 5000. Visit hnetalk.com/Provider to register for automatic email notifications





Providers Welcome HIPAA

Payment Policies Provider Manual Forms FAOs Contact Us Log In >>

Employers Welcome Providers

Pharmacy **Need Insurance**

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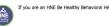
Brokers

members. As your business partner, we want to make sure that working with us is both easy and beneficial. That's one of the ways that we can work together to support our common goal - to provide access to excellent care. We pride ourselves on working with providers to develop innovative programs and services to promote good health for our members.

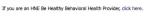
We appreciate the care that you give our



Here on our web site, we've provided resources and information in support of our goal - from information about our plans, benefits, and programs; to links to external sources for health and industry related information.







HNEDirect: Log In

FOPs.

Payment Policies As your business partner, HNE is committed to providing you with the tools and information you need to deliver high quality ...

HNFTalk:

Attention Non-Participating Providers! We've made it easier to view your EOPs on-line. Nonparticipating providers cannot access HNEDirect. please use "EOP Search".

EOP Search HELP: How to use the EOP search function to access your If you don't find what you are looking for, give one of our Provider Relations

Provider Ouick

Find A Doctor

Pharmacy

Reference Guide

HNETalk for Providers

Medical Information

ICD-10 Integrations

5010 Transactions

Become an HNE Provider

Representatives a call at 413.233.3313 or 800.842.4464. extension 5000. We're here to provide you with the same great service you give our members.

For the most current criteria and quidelines, go to

hne.com/HNE Providers and click Medical Information.

Recent updates and additions: New HNE policy

Stretta

Updated HNE policy

- Rhinoplasty
- Biofeedback for Urinary Incontinence
- Surgical Management of Morbid Obesity
- Laser-Assisted Uvuloplasty and Uvulopalatopharyngoplasty