

## **Standardized Prior Authorization Form Q&A**

### **Q: Who will be submitting this standardized prior authorization form?**

**A:** Providers who are submitting prior authorization requests by fax or mail. If you are a provider that is currently submitting prior authorization requests through an electronic transaction, please continue to do so, you are not required to use this form.

### **Q: When will this form be available?**

**A:** The form will be available on the HCAS (Healthcare Administrative Solutions) website on May 15, 2012. Health plans will also have links to HCAS and the form on their websites as well.

### **Q: What services will be covered with this form?**

**A:** This form can be used for the service types listed on the form, including outpatient, ancillary, dental, durable medical equipment, home health, inpatient care, observation, nutrition, and transportation. Not all services listed will be covered benefits in a member's health plan, so it is important to check with the plan regarding specific coverage questions. In addition, please consult the reference guide for links to plan websites for documentation requirements.

### **Q: Will health plans continue to accept other prior authorization forms that are used today?**

**A:** Plans may continue to use other forms as this form is introduced and we receive feedback from the provider community.