

FOR IMMEDIATE RELEASE

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Mercy Medical Center Joins HNE's Medicare Advantage Provider Network

HNE is very pleased to welcome Mercy Medical Center to our Medicare Advantage provider network, effective October 1, 2011. The addition of Mercy Medical Center in the HNE Medicare Advantage network means any HNE member, regardless of product, can access the services available at Mercy Medical Center. The hospital and physicians of the Sisters of Providence Health System have been in HNE's Commercial and Mass Health product networks for several years and HNE is the health insurer provider for the employees at SPHS.

"HNE is excited about the extension of our partnership with SPHS. We know that one of the most important components of any health insurance product is the network of hospitals and physicians available to the members. This addition to our Medicare Advantage provider network enables us to be a viable option for all Medicare beneficiaries in our region," said Peter Straley, HNE President & CEO.

Mercy Medical Center is a member of the Sisters of Providence Health System. The Sisters of Providence came to Western Massachusetts 130 years ago with a mission to respond to changing community needs. Today, the Sisters of Providence Health System proudly continues that tradition. The system's continuum of services includes acute care, behavioral health, rehabilitation, home care, skilled nursing facilities, retirement living, diagnostic laboratories and much more.

"Mercy Medical Center welcomes this opportunity to further our relationship with Health New England. Mercy's participation as a member of the HNE Medicare Advantage provider network ensures that Medicare beneficiaries in our region are able to access the high quality, high value care at Mercy Medical Center, no matter which Medicare plan they choose for health care coverage. This participation also supports our values of providing access to care for all members of our community, and collaborating to provide services that support healthy communities," said Daniel P. Moen, President and Chief Executive Officer, SPHS.

About Mercy Medical Center

A leading provider of high quality healthcare, accredited by the Joint Commission, and recipient of the Community Value Top 100 Award by Cleverley + Associates. Mercy Medical Center includes Weldon Rehabilitation Hospital and Providence Behavioral Health Hospital. Mercy's hallmark programs include the Sister Caritas Cancer Center, Breast Care Center, specialized neurosurgery, Orthopedic Care Center, Family Life Center for Maternity, a highly acclaimed Emergency Department and a new, state-of-the-art Intensive Care Unit. Mercy Medical Center is a member of the Sisters of Providence Health System, a founding member of Catholic Health East.

About HNE

Health New England (HNE) is your local managed care organization based right here in downtown Springfield at One Monarch Place. Today HNE employs 270 associates and over 5,000 employers and 120,000 members choose HNE as their health insurer. HNE offers a diverse product line with plans for the employer and individual markets, Medicare and Medicaid recipients. It is our mission is to provide for the health care needs of our members, deliver superior value, and act as a leading corporate citizen. We are committed to the health and well being of our members and the communities we serve. We work with care and service providers to foster partnerships that support the diverse needs of the people here in Western Massachusetts. HNE is proud to be recognized as one of the Top 10 Health Plans in the Country for the 5th year in a row.