



Date

<<Provider>>
<<Address 1>>
<<Address 2>>
<<City, ST ZIP>>

Re: Payment Policy Changes

Dear <<Provider>>:

At Health New England (HNE), we are committed to working with our provider network to make sure that you have the tools and information you need to provide the best care and service to our members. One of the ways we do this is by notifying you of changes to our administrative processes.

MassHealth is making changes to the billing requirements for behavioral health screening. We have attached a copy of the notice from MassHealth which describes this change. In general, for dates of service on or after July 1, 2011, you must include a U-modifier with a claim for the behavioral health screening CPT Service Code 96110 or the claim will be denied.

Thank you for your attention to this matter. If you have any questions, please contact HNE Provider Relations at 800-842-4464 extension 5000 or 413-233-3313.

Sincerely,

A handwritten signature in black ink that reads "Erik B. Johnson". The signature is written in a cursive, flowing style.

Erik B. Johnson
Provider Relations Manager